Windows 10 - From the Start screen, right-click **AOL Desktop** and select**Uninstall** from the drop down menu.



2. From the list of currently installed programs, double-click **AOL Uninstaller** to begin the uninstall process.

3. A window will appear, asking to perform a scan of your system for all AOL software. Click **Yes**. The scan may take some time to complete.



4. On the AOL Uninstaller screen, select all of the applications available by checking the corresponding check boxes.



5. Click **Uninstall**. The uninstall process will begin.



6. If you're asked if you want to keep your old files, check the **Personal Data and Settings** check box and click **OK**.



7. When the uninstall process completes, you will be asked to restart your computer. Make sure to save any documents or files you have open, and then click **Restart**.



8. After you restart your computer, visit <http://discover.aol.com/products-and-services/aol-desktop-for-windows>.

9. Click **Download for FREE**.

10. Open the file and click **Run**. If you are prompted by the **User Account Control**window, click **Yes** or **Continue**.

11. Next you'll be prompted to shut down any AOL applications you have open. To do this, click **Continue Install**.

12. Select **Install New Version** and click **Continue**.



13. Select your preferred software settings by checking the corresponding check boxes and then click **Continue**. For more information on the available options, click the question mark bubbles.



14. Review your selected settings.

15. Once you’re finished, click **Install Now**. Once installation completes, AOL Desktop will run.



16. On the **Let's Get Started** window, select **Use your existing AOL Screen Name**.



17. Enter your **Screen Name** and **Password** and click **Next**. You will then be signed into the AOL Desktop software.



18. You've successfully reinstalled the AOL Desktop Software! Continue to use the software as you like.