**Problem when using Hotmail with Internet Explorer and Windows7 (Current IE version is 11)**

**(The same problem occurs with Chrome, too. But it is fine with Firefox.)**

This is a very recent problem. The Dialogue Box to enter Email address and Password for Hotmail.com has changed. The dialogue box flickers 3-4 times and then disappears. As a result one is unable even to enter the email address and password.

Note: I did not make or seek the above change, it must have happened with some automatic window software updates recently. Everything was fine until 4/2/2016. Now the IE version is 11 on my laptop. I don’t know whether the version # has changed or not since 4/2/2016.

**Now the following information is displayed along with the dialogue box - something very new to me:**

“A Microsoft Account is what you use to sign in to Microsoft services such as Outlook.com, Skype,OneDrive, Office, Xbox, Windows and more. Sign in for your personalized experience. (One has to click **“What is this?”** in the beginning of the dialogue box to see this message.)”

Note: Outlook is a new, another name for Hotmail.)

**The link detail for Hotmail in case of Firefox:**

https://login.live.com/login.srf?wa=wsignin1.0&rpsnv=12&ct=1460112348&rver=6.4.6456.0&wp=MBI\_SSL&wreply=https%3a%2f%2foutlook.live.com%2fowa%2f&lc=1033&id=292841&mkt=en-us&cbcxt=out&fl=wldhttps://login.live.com/ppsecure/secure.srf?lc=1033&sf=1&id=64855&ru=

**The link detail for Hotmail in case of Internet Explorer:**

https://mail.live.com/%3fowa%3d1%26owasuffix%3dowa%252f&tw=0&fs=0&kv=0&cb=&cbcxt=mail&wp=MBI\_SSL\_SHARED&wa=wsignin1.0&wreply=https://mail.live.com/%3fowa%3d1%26owasuffix%3dowa%252f

**The format of the new dialogue box to get Email Address and Password is as follows: (which flickers and disappears without getting an opportunity to enter the email Address and Password in case of IE and Chrome and stays in case of FireFox.)**

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Sign In

Use Your Microsoft Account

What’s this?

Email or Phone:

Password:

Sign In

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