

## Customer service test programme

### 1. Selecting:

- ▶ Switch off the appliance.
- ▶ Keep two programme buttons pressed and actuate the main switch until the model coding (e.g.: C2) is displayed.
- ▶ Release the buttons, LED L4 comes on and LED L5 flashes. P0 is displayed.

### 2. Selecting the special programme:

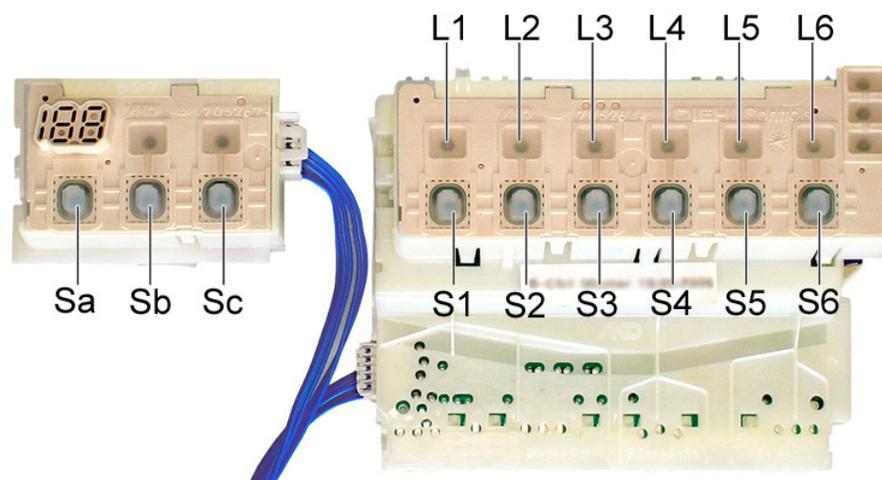
- ▶ Press button S5 to activate the “read out fault memory” special programme

### 3. Read out fault memory (P0):

- ▶ Alternately press and release button S5. When the button is pressed, the wash cycle is displayed (00–07). When the button is released, the associated fault is displayed (see error code table).
- ▶ The faults of the last 8 rinse cycles can be queried.
- ▶ If several faults occur in a rinse cycle, only the fault with the highest value is displayed.

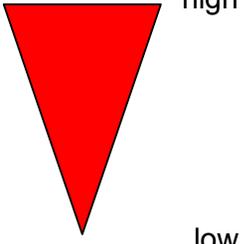
### 4. Customer service test programme (P1):

- ▶ Close the door and press button S4, the customer service programme starts.
- ▶ Press button S4 to skip the programme positions (exception: only move to the next filling step by pressing filling switch F1 )
- ▶ Each status change of the processor inputs is acknowledged by all LEDs (incl. the water softness position switch!) lighting up briefly.
- ▶ A fault which has occurred is indicated immediately via the display (heating fault after 60 minutes). If several faults occur, only the fault with the highest value is displayed. Following each repair a customer service test programme must be run to detect any other faults.
- ▶ The particular programme position is indicated via the display. The water points are actuated for as long as the programme is running. The LED L5 flashes for as long as the customer service programme is running.



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**5. Fault code:**

Fault code	Fault type	Value
E0	No fault	
E1	Heating fault	
E2	NTC fault	
E3	Filling fault	
E4	Water points cannot be positioned	
E5	---	
E6	Aqua sensor (even if there is no Aqua sensor)	
E7	---	

**6. Sequence of the customer service test programme:**

	Function	Temperature	Capacity	Time (s)	Sensor	Symbol	
1	P			15		AS_KAL	Calibrate Aqua sensor
2	FWW		1,5 l			AWT	Heat exchanger outlet valve
3	PA			5		F	Fill (timed refilling)
4	U + FW + reversal relay/auxiliary winding (SICASYM)		2,4 l			FWW	Filling with soft water
5	U + H + ZR	max. 72 °C		120		H	Heating
6	U + H	60 °C				P	Pump
7	U + H + R	max. 72 °C		120		PA	Pause
8	U + H + ZK	max. 72 °C		120		R	Regeneration valve
9	AS_KAL_IR					SP	Intermittent pump
10	WP			30		U	Circulate
11	P			45		VF	Prefill up to F1
12	FWW			60		WP	Alternate pumping
13	SP			30		X	Calculated refill time
14	P			30		ZK	Dispense rinse aid
0	End					ZR	Dispense detergent

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